In the world of Amazon we have had increasing difficulty handling cardboard (corrugated) boxes. While we strongly encourage recycling we need your help with collection. Please cut up boxes into pieces 15 inch x 15 inch or smaller. Large boxes even when broken down will still clog the hopper. This is why they need to be cut up and placed in your recycle cart. This will also eliminate situations where the box itself gets stuck in your cart. Drivers have been doing their very best to accommodate all customers and if there is an item they can’t manage because of size or bulk they will have to leave it behind. We greatly appreciate your efforts in this regard. As always we value your business and will continue to work diligently to provide the outstanding service to which you have grown accustomed.